

AMGEN Assist™ / eSERVICE



New Online Services Now Available For:

- Insurance verification
- Prior authorization
- Patient assistance applications
- Patient assistance shipment tracking

VISIT US NOW

www.amgenassisteservice.com

- Simplify the request process
- Save valuable staff time
- 24/7 convenience

CONVENIENT ACCESS POINT FOR REIMBURSEMENT SUPPORT SERVICES

INSURANCE VERIFICATION

PATIENT ASSISTANCE PROGRAM INFORMATION

New Users: Getting started is quick and easy!

Once you have established your user name and password, you can:

- View your submitted requests to Amgen Assist™ (formerly known as Reimbursement Connection®) and The Safety Net Foundation
- Submit insurance verifications, prior authorizations, and referrals to The Safety Net Foundation all online

With a simple call to the Amgen Assist™ Hotline, you can also:

- Authorize additional users for your office
- Load transactions previously submitted to Reimbursement Connection® and The Safety Net Foundation

Steps for First-Time Users of Amgen Assist™ eService

User Login

*User Name:

*Password:

Login

New user: Click here to
Register

Login Instructions

- 1 Go to www.amgenassisteservice.com
- 2 Click Register
- 3 Select "Healthcare Professional"
- 4 Select your primary and secondary practice types. Answer the questions that follow.
- 5 Create a user name and password
Passwords must contain 8 or more characters and include:
 - Upper-case letter
 - Lower-case letter
 - Numeral
 - At least one special character (!, \$, %, etc.)
- 6 Enter your contact information
- 7 Click Register

Personalized Homepage



Need Help?

Online

From anywhere in eService, click *Help* at the top of the screen.

Telephone

Call the Amgen Assist™ Hotline
1-800-272-9376
Monday through Friday,
9:00 A.M. to 8:00 P.M. ET.

System Requirements:
Internet Explorer version 6.0 or greater on a Windows PC
*Amgen Assist™ eService is not currently Mac compatible.



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